

Confidentiality - everything discussed stays in the group	Support	Work as a team, team building skills
Discretion - only feed back to the person who raised a query or issue with you	To feel able to talk about difficult things	Asking questions
Respecting how we have different views	Commitment to the course - complete tasks as asked	Consulting about whether we record
Forgiveness for lack of perfection	Understanding people have real barriers and other commitments and working round them	Be compassionate, kind
Feel free to discuss views		
Flexibility around other pressures	Understand it's an informative process so need to gain knowledge for benefit of community	Cultural awareness and check understanding before sharing without knowledge
Positivity		